

# **NMH Introduction to 17/18**

Thursday 7<sup>th</sup> September

# Agenda

- Welcome 10.00
- Staffing updates
- Audit
- Remote support
- Capacity
- Compass changes
- Lunch 12.15
- Compass breakaway sessions
- Rooms
- Drop ins and Falmouth Campus
- Student Feedback
- Study Hub
- Questions
- Finish 3.00

# Staffing Updates

- Nikki Brown – Interim Accessibility & Inclusive Learning Services' manager
- Alison McGonagle - Accessibility & Inclusive Learning Services' Projects manager (Kim's maternity cover)
- New advisors:
  - Catherine Eustace (SpLD specialism)
  - Jenni Lawson (AT specialism)
  - Advisor (AT specialism) TBC
  - Advisor (SpLD specialism) TBC
- No administrator
- Lucy Cox has left, Marion English interim Wellbeing lead

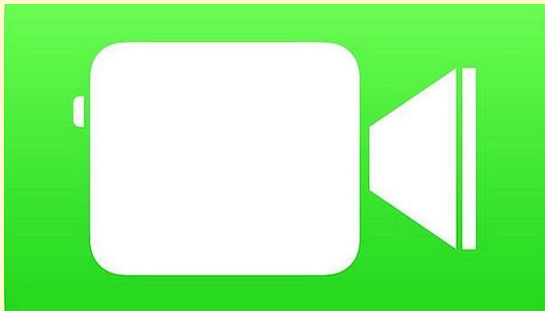
# Audit

- 9<sup>th</sup>-10<sup>th</sup> October Audit will occur
- Must be compliant with all standards
- May request information from you in preparation and during which will need a quick response
- Student audit consent forms:
  - During first session
  - Collect from us
  - Submit with timesheets
- Name files on Compass e.g. work plans
- Sign in sheets for training
- Action plan



# Remote Support Rules

- No approval needed
- Student's choice
- Skype and facetime allowed
- Email not allowed



# Capacity

- Please could you let us know your capacity to take on more students?



# Timesheets and Invoices

- Check hours against LOE (some change each year)
- Submit fortnightly
- Ensure they are signed in all relevant spaces
- Add the specific room location not the campus

# Compass Changes

- Purpose:
  - Student experience
  - Save time
  - Manage information
  - QAF and audit
- Changes:
  - Enquiries (emails to students)
  - Diary (booking appointments with students)





# Lunch



# Compass breakaway sessions

- 1.15-2
  - Mary
  - Netty
  - Louise
  - Pete
  - Anne
  - Gail
  - Charlotte B
  - Sacha
  - Nicky G
  - Justine
  - Monica
  - Andrea
  - Kath
  - Shirley
  - Craig
  - Richard
- 2-2.45
  - Mike
  - Derek
  - Charlotte C
  - Dan
  - Karen
  - Leila
  - Hugh
  - Julia
  - Hayley
  - Sandra
  - Pandora
  - Hannah
  - Nicky S
  - Nic Y
  - Anna
  - Alison
  - Val

# Rooms

- Falmouth Campus:
  - No Kathmor rooms
  - No use of FXU room
  - Rooms in new Student Services area in the Hub (how to book TBC)
- Penryn Campus:
  - No change

# Drop ins and Falmouth Campus

- Drop ins:
  - Compass
  - Monday 10-12 130-330
  - Wednesday 10-12 (1-2 Apps and Strategies session) 2-330
  - No booking needed
  - Available to students, staff and freelancers
- Falmouth Campus:
  - Monday 9-5
  - Wednesday 9-5
  - Appointments and drop ins (time of drop ins TBC)

# Student Feedback

- Termly survey

If it wasn't for my mentor I wouldn't be at uni anymore.

I went away with confidence to do my work.

A God send.

Her enthusiasm to help me maintain and plan different aspects of my degree have been beyond helpful!.

A wonderful source of support and guidance.

# Study Hub

- <http://studyhub.fxplus.ac.uk/>

The screenshot displays the Study Hub website interface. At the top left, there is a logo for 'StudyHub' with a graduation cap icon. The main content area is a grid of 12 categories, each with a title, a header bar, and an icon:

- Getting organised** (Teal header): Icon of a pen, pencil, and checklist.
- Lectures** (Red header): Icon of a person at a whiteboard.
- Research skills** (Green header): Icon of an open book with a magnifying glass.
- Reading and notemaking** (Brown header): Icon of a spiral notebook and a clipboard.
- Digital skills** (Purple header): Icon of a laptop, tablet, and smartphone.
- Critical thinking** (Yellow-green header): Icon of a clipboard, notebook, and pen.
- Minimising stress** (Dark blue header): Icon of stylized leaves.
- Written assignments** (Red header): Icon of a stack of papers.
- Referencing** (Brown header): Icon of a stack of books.

At the bottom left, there is a small 'skills' logo. On the right side, there is a 'What's On' section with a dark teal header. It lists three events:

- Return to Learning**: Event on Fri 15 Sep 9:00 to 16:30 at Exchange, Penryn Campus. Description: This day is for incoming mature students (aged 24+) who are returning to education. This is an invite only event.
- Falmouth Campus**: Info-Perch on Mon 25 Sep 13:30 to 14:30 at Falmouth Campus Library. Description: A drop-in service where you can talk to a librarian or member of the ASK Team about your research topic or get help with referencing, reading or writing.
- Penryn Campus**: Info-Perch on Tue 26 Sep 13:30 to 15:30 at Penryn Campus Library. Description: A drop-in service where you can talk to a librarian or member of the ASK Team about your research topic or get help with referencing, reading or writing.
- Penryn Campus**: Info-Perch on Thu 28 Sep 13:30 to 15:30 at Penryn Campus Library. Description: A drop-in service where you can talk to a librarian or member of the ASK Team about your research topic or get help with referencing, reading or writing.
- Falmouth Campus**: Info-Perch on Mon 2 Oct 13:30 to 14:30 at Falmouth Campus Library. Description: A drop-in service where you can talk to a librarian or member of the ASK Team about your research topic or get help with referencing, reading or writing.

# Questions?

